

## **JMC observes Gandhi Jayanti at 'Muskan' Div. Com. Jammu Pays Floral Tributes to Mahatma Gandhi**

In observance of Gandhi Jayanti, the Jammu Municipal Corporation (JMC) organized a special function today at 'Muskan' Home for Mentally Challenged Children, Chhani Rama. The event was graced by Divisional Commissioner Jammu, Ramesh Kumar, along with other dignitaries, who paid floral tributes to Mahatma Gandhi Ji.

Speaking on the occasion, the Divisional Commissioner emphasized the importance of following the ideals of Mahatma Gandhi. He urged citizens to contribute towards keeping the city clean and neat, calling on everyone to work hand-in-hand with relevant agencies including JMC to maintain cleanliness. He also stressed the need to avoid the use of polythene to protect the environment and encouraged the use of dedicated vehicles for garbage collection. While interacting with the children at the home, the Divisional Commissioner highlighted the potential of specially-abled children and assured to provide them platforms to excel at local, national, and international levels, particularly in Paralympic events.

Welcoming the participants, Commissioner JMC, Dr Devansh Yadav informed that various teams of JMC today organized comprehensive sanitation drives at various locations in different wards of JMC. This initiative was aimed at honoring Mahatma Gandhi's legacy of cleanliness and public health. The sanitation drive involved a series of activities designed to enhance the overall hygiene and aesthetic appeal of the wards he said and added that it would be regular feature to give the city an aesthetic look.

In addition to paying tributes to Mahatma Gandhi, the Divisional Commissioner and dignitaries also paid homage to former Prime Minister Lal Bahadur Shastri. As part of the occasion, saplings were planted in the premises of the home to promote environmental consciousness.





The event featured skits presented by the inmates and students from various educational institutions, showcasing the life, philosophy, and principles of Mahatma Gandhi. These performances were met with great applause from the audience.

Prominent attendees included Additional Deputy Commissioner Jammu, (Secretary, Home for Mentally challenged Children) Ansuya Jamwal; Joint Commissioner (R&E), Rakesh Gupta; Joint Commissioner (H&S), Abdul Star; Joint Commissioner (Works), Firdous Ahmad Qazi; Deputy Commissioner (North), JMC, Sanjay Badyal; Deputy Commissioner (South), JMC, Lal Chand; Chief Accounts Officer, Sandeep Manhas; Health Officer, Dr. Vinod Sharma, and other senior officers from District Administration and JMC. The dignitaries also distributed certificates among the participants of the event.







2<sup>nd</sup> October 2024



## **JMC Commissioner visits Bahu fort Takes stock of arrangements for holy Navratras**

Commissioner, Jammu Municipal Corporation, Dr Devansh Yadav today visited Bahu fort Bawe wali Mata temple to take stock of arrangements put in place for the devotees during the holy Navratra.

During the visit, Dr. Yadav inspected various facilities, including sanitation, power and water supply besides all others provisions to accommodate the influx of devotees. He engaged with temple staff and local authorities to discuss logistical aspects, such as health, sanitation, besides availability of other basic services for the devotees.

Emphasizing the importance of maintaining cleanliness in the premises and welcoming environment during the festivities, the Commissioner directed the concerned for ensuring uninterrupted power and water supply for the convenience of the devotees.

Directing the concerned JMC authorities to put in place adequate men and machinery during the holy Navratra, the Commissioner further instructed them to ensure cleanliness of lanes and drains, pond, parks and lifting of garbage from roads and rehri zone so that the pilgrims do not face any inconvenience.

The Commissioner also reviewed the pace of progress of the developmental projects being carried out by the Jammu Smart City Limited. Inspecting the pace of work on protection wall being constructed at 'Har ki Paddi,' Jammu, the Commissioner directed the executing agency to accelerate the pace of work ensuring its early completion so that the construction of drains is also taken up.







The Commissioner also interacted with the devotees and enquired about the facilities being available in the temple premises during darshan . Among others, Joint Commissioner, (R&E) Rakesh Gupta, Director Project, JSCL Sunil Thusoo, Deputy Commissioner, (North) Sanjay Badyal, Deputy Commissioner (South) Lal Chand, Health Officer Dr. Vinod Sharma, besides other senior officers of JMC and JSCL accompanied the Commissioner during the visit.







3<sup>rd</sup> October 2024

## **JMC Commissioner visits various Municipal wards Takes stock of basic amenities issues**

Commissioner, Jammu Municipal Corporation, Dr Devansh Yadav today visited various wards falling under the jurisdiction of Jammu Municipal Corporation.

During the tour, the Commissioner visited various areas including New Plot, Talimorh, Janipur, Roop Nagar, Muthi and other adjoining areas and took stock of activities being carried out by various sections.

Inspecting the morning sanitation being carried out by the sanitation workers of the Corporation, the Commissioner directed the concerned for regular sanitation of the allotted wards. He asked the concerned for creating awareness among masses about the use of dedicated garbage vehicles ferrying in their respective wards for collection of garbage, besides not to throw the refuse in the streets, saying that it is the duty of every citizen to keep the city neat and clean.

Taking stock of functioning of Street lights installed at various locations in the Municipal limit, the Commissioner directed the concerned for immediate identification of non-functional street lights and their repair for the convenience of general masses. He also appreciated the Electrical team for executing the repair of non-functional lights in no time.

Talking serious note of encroachments by the locals at various locations, the Commissioner directed the concerned for taking immediate measures to remove these encroachments and take stringent action against the violators to prevent such encroachments in future.

Among others, Health Officer, Dr. Vinod Sharma and other senior concerned officers accompanied the Commissioner during the tour.







9th October 2024





## **Dr Devansh takes stock of basic amenities in Municipal wards**

Reiterating the mandate of the Municipal Corporation for provision of sanitation, electricity, water and other essential services to the people living within Municipal jurisdiction, the Commissioner, Jammu Municipal Corporation Dr. Devansh Yadav said that various projects are under execution to enhance these services.

The Commissioner, who was on day-long tour of the wards of Municipal Corporation today visited various wards of old Jammy city.

Taking cognizance of the construction & Waste material lying alongside of roads, the Commissioner directed the concerned to impose penalty on the offenders and ensure timely removal of the same for convenience of the people. The Commissioner inspected the repair work of Street lights being carried out by the Electrical team of JMC in the areas. He also directed the concerned for immediate identification of non-functional street lights in all the wards of the corporation and their early repair for the convenience of general masses. The Commissioner inspected the morning sanitation being carried out by the sanitation workers of the Corporation. He directed the concerned for regular sanitation of the allotted wards. He asked the concerned for creating awareness among masses about the use of dedicated garbage vehicles ferrying in their respective wards for collection of garbage, besides not to throw the refuse in the streets, highlighting the importance of community responsibility in maintaining cleanliness.

Responding to the demands of locals at Prem Nagar including opening of park for general public, construction of stair cases, the Commissioner directed the concerned for preparing Detailed Project Report (DPRs), assuring the locals that their genuine demands would be redressed on priority.





Among others, Joint Commissioner, H&S Abdul Star, Joint Commissioner, Works, Firdous Ahmad Qazi, Health Officer, Dr. Vinod Sharma and other senior concerned officers accompanied the Commissioner during the tour.







14<sup>th</sup> October 2024

**An awareness cum registration programme was organized today by  
Veterinary section of JMC**

An awareness cum registration programme was organized today by Veterinary section of JMC for work animal owners operating within JMC limits. The main motive of the programme was to aware the owners of Marriage buggies/ Horse cart/ horses/ Pony/ Mule/ Camel/ Donkey and other work animals regarding benefits of registration of their work animals in accordance with the Prevention of Cruelty to Draught and Pack Animal Rules, 1965 and J&K Municipal Corporation Act, 2000.

Commissioner, JMC, Dr. Devansh Yadav, IAS along with Deputy Director Research, AHD Jammu Dr. Rakesh Koul, MVO, JMC Dr. Jaswant Singh, Lab officers DDR Lab Dr. Abhimanyu Chauhan & Dr. Ashwani Bassan, VAS, JMC Dr. Divya Sharma were present in the programme. Commissioner, JMC interacted with the stakeholders regarding importance of registration of their work animals with JMC and benefits as such. The team of Veterinary section appraised the stakeholders regarding importance of health & fitness status, duration of their working hours, capacity of load on animals and various animal welfare issues of these work animals. 30 number of registration certificates were issued on-spot after RFID tagging & blood sample examination. Free vaccines for rabies and tetanus were provided to 50 number of animals.

Veterinary section of JMC is carrying out various drives within JMC limits to curtail the incidences of cruelty towards work animals as well as plying of these animals by their owners without obtaining proper licensing from Jammu Municipal Corporation.





15<sup>th</sup> October 2024



## **Dr Devansh tours Akalpur, Sang Rampur areas Unveils major Sanitation, parks development plans**

Commissioner, Jammu Municipal Corporation (JMC), Dr. Devansh Yadav, today conducted a comprehensive tour of various wards of Jammu Municipal Corporation to assess the basic amenities being provided to residents within the municipal jurisdiction.

During the tour, Dr Devansh covered key areas including Akalpur, Durga chak, and Sangrampur.

Addressing the local residents, the Commissioner outlined the Municipality's commitment to enhancing sanitation facilities through the construction of community and public toilets as part of the Swachh Bharat Abhiyan. He emphasized the importance of these initiatives in promoting cleanliness and improving the quality of life for the community.

Interacting with locals, who put forth their grievances at the grievances cell, Dr Devansh assured them that their genuine concerns would be prioritized and that other demands would be forwarded to the appropriate authorities for further action. He also highlighted the need for repairing and renovating existing assets to ensure they are utilized effectively and construction of new assets for the convenience of locals.

Stressing the significance of maintaining cleanliness in the wards, Dr. Yadav called for community involvement in waste management efforts. He encouraged residents to utilize dedicated vehicles for door-to-door refuse collection, saying that it would go a long way in contributing to the success of the Swachhta mission.

Reiterating the JMC's commitment to enhancing municipal services and facilities to improve the overall quality of life for the residents of Jammu, Dr. Devansh informed that JMC is contemplating to develop the parks in newly established municipal wards for providing recreational facilities for local residents.







The local public representatives also met with the Commissioner and projected demands of public interest.

Among others, Joint Commissioner (H&S) Abdul Star, Joint Commissioner (W) Firdous Ahmad Qazi, Deputy Commissioner (North) Sanjay Badyal, Health Officer Dr. Vinod Sharma, Executive Engineers from UEED and PHE (Jal Shakti), and other senior officials of Jammu Municipal Corporation accompanied the Commissioner during the tour.







16<sup>th</sup> October 2024





## **Jammu Municipal Corporation (JMC) Launches Revamped Public Grievances & Feedback Management System, online web application for Municipal Men & Machinery booking and Toll Free Number 18001807207.**

Commissioner, Jammu Municipal Corporation (JMC) Dr. Devansh Yadav, IAS Launches Revamped GIS & Digital door Numbering based Public Grievances & Feedback Management System, online web application for Municipal Men & Machinery booking and Toll Free Number 18001807207 for receiving public grievances. This enhanced system is designed to streamline the resolution of public complaints by incorporating cutting-edge GIS technology and a Digital Door Numbering system. This new approach will enable faster and more efficient service delivery to the citizens of Jammu.

This toll-free number and an online grievance portal also helps residents to report complaints related to Dengue and Chikungunya. This initiative aims to tackle the increasing cases of vector-borne diseases as well as submit requests for fogging and spraying in their areas, enabling quick response and effective control measures. By providing a dedicated platform for complaints, JMC seeks to enhance its disease prevention efforts through timely intervention such as fogging, spraying, and proper sanitation. This step is part of a broader public health campaign to ensure the city stays vigilant and proactive in managing the spread of these diseases.

Furthermore, as part of JMC efforts and readiness for Swachh Survekshan 2024. This initiative allows residents to report issues such as waste collection, cleanliness, and overall sanitation in their areas. The goal is to ensure timely resolution of these grievances, contributing to the city's cleanliness and improving its ranking in the Swachh Survekshan survey. By facilitating easy access to sanitation services and addressing complaints efficiently, JMC aims to promote a cleaner environment and enhance public participation in maintaining hygiene standards. This move is part of the larger Swachh Bharat Mission to make cities cleaner and healthier across India.





By launching these platforms, JMC seeks to enhance public participation and ensure that the city performs well in the Swachh Survekshan 2024, which assesses the cleanliness of cities across India. This step also reinforces the broader goal of achieving a cleaner, healthier, and more sustainable environment under the Swachh Bharat Mission.

The revamped platform introduces the following key features:

1. GIS & DDN Based Public Grievance & Feedback Management System:

This innovative system uses Geographic Information System (GIS) technology combined with Digital Door Numbering to streamline the process of reporting and managing public grievances. Citizens can now easily report issues like sanitation, Illegal constructions, water supply, and road maintenance etc with their exact location being accurately mapped through the DDN system. This approach enhances the efficiency of addressing complaints, allowing JMC to identify specific problem areas and respond faster. The system also includes a feedback mechanism, enabling residents to track the status of their complaints and provide input on the quality of services. In the feedback system if the complainant is not satisfied with the disposal of the complaint then he/she can show dissatisfaction by appealing and re-opening of the complaint. This move is aimed at improving accountability, transparency, and the overall delivery of municipal services, contributing to better governance and enhanced civic engagement.

2. Toll-Free Public Grievance Helpline: A dedicated toll-free number (18001807207) has been introduced for offline mode, providing the public with a direct line to report grievances, which will be logged and tracked in real-time through the new system. Citizens can now call the toll-free number to register their complaints related to various municipal services.

3. Online Web Application for Booking Municipal Men & Machinery: A user-friendly online platform has been developed for booking JMC services such as:

- Garden Waste Collection
- Construction & Demolition (C&D) Waste Collection





- Water Tanker Services
- Septic Tank Clearance Machines
- JCB, Tippers, Auto etc.

**Key Features of the Municipal Men & Machinery Booking System:**

- **Garden Waste Collection:** Residents can book garden waste collection services to ensure the timely removal of organic waste from their properties, promoting a cleaner and greener city.
- **C&D Waste Collection:** Citizens involved in construction or renovation can now easily book services for the collection and disposal of construction and demolition waste, ensuring proper management of debris and minimizing environmental hazards.
- **Water Tanker Services:** The system provides an efficient way to request water tanker services for areas facing water shortages or in need of additional water supply.
- **Septic Tank Clearance Machines:** Residents can book septic tank clearance services, ensuring hygienic sanitation practices and the prevention of waste buildup.

**Key benefits of the Online Booking System:**

- Easy-to-navigate interface for booking municipal services.
- Transparent tracking of service requests.
- Quick and convenient scheduling options.

On the occasion Dr. Devansh Yadav, Commissioner, JMC said that the launch of this revamped grievance system marks a major milestone in our ongoing mission to improve service delivery and civic engagement. With GIS integration and Digital Door Numbering, we aim to provide more accurate, timely, and efficient solutions to our citizens' concerns. This new web application is designed to make the process of booking JMC services more efficient, allowing citizens to select the required services and schedule them with ease, from the comfort of their homes. The platform also provides real-time updates on the status of service requests.



This system will ensure that citizens can access essential services easily and with greater transparency. JMC is committed to improving the quality of life for the citizens of Jammu by embracing modern technology to provide faster, more reliable services. This revamped platform will enhance public engagement and improve service accountability, ultimately leading to a cleaner and more sustainable city.



19<sup>th</sup> October 2024





## **JMC conducted Poster Competition on Waste Segregation and Swachh Survekshan 2024**

Jammu Municipal Corporation organized a poster competition in association with students of International Delhi Public School, Sunjwan, Jammu on the topic Swachh Survekshan & Waste Segregation for awareness regarding the same.

During the competition, students from classes 7, 8, and 9 showcased their creativity through paintings and posters, reflecting their understanding and commitment to the Swachh Bharat mission.

Dr. Divya Sharma IEC Incharge, MVO JMC led the event, engaging with students on e-waste management and the 3R concept (Reduce, Reuse, Recycle). Her session was both energetic and informative, encouraging students to adopt such concepts in their daily lives.

RJ Juhi and RJ Chaitanya energized the students with their motivational talks, emphasizing the importance of cleanliness and active participation in community initiatives. The Jammu Municipal Corporation (JMC) is making significant efforts in citizen engagement to achieve a high ranking in the Swachh Survekshan. Recently, a toll-free number (18001807207) was launched for citizen grievance redressal, further enhancing community involvement.

Mrs. Malu Sharma Media and Public Relations officer, IDPS-Jammu expressed gratitude on behalf of the school, appreciating the efforts of all participants and sharing the beautiful artworks created by the students.



22<sup>nd</sup> October 2024





## **JMC Commissioner visit Ward No. 58 Digiana to take stock of grievances**

Dr. Devansh Yadav, Commissioner, Jammu Municipal Corporation today visited ward no. 58 Digiana falling under the jurisdiction of Jammu Municipal Corporation. During the tour, Commissioner took stock of grievances of residents of the said ward. The residents apprised him that most of the nallahs in the ward are remained choked which is a main cause of flooding, they also raised the issue of street lights.

The Commissioner, JMC stated that the aim of conducting tour in the area is to provide instant relief to the residents for which directions have been issued to the Officers concerned to take corrective measures to resolve the grievances.

The Commissioner requested the residents of the ward not to throw C&D waste into nallahs which is a main cause of choking of nallahs. He further stated that both Chief Transport Officers, JMC have been mobilized and a helpline has also been established for lifting C&D Waste and requested the residents of the city to approach through online or call on helpline number for lifting of C&D waste along with photograph and location if they found the same placed anywhere in the city. The dedicated teams will lift the C&D waste immediately.

While taking stock of functioning of Street lights installed at various locations in the ward, the Commissioner directed the concerned for immediate identification of non-functional street lights and their repair for the convenience of general masses.

The Commissioner further stated that directions have also been issued to the Health Wing of JMC to provide better sanitation facilities to the residents of the city and requested the residents not to throw the garbage on the roads they should dispose off their garbage through dedicated garbage lifting autos. He further added that the coordination of the citizen is needed in maintaining the sanitation scenario of the city.





23<sup>rd</sup> October 2024





## **CEO JSCL leads inspection drive on E-Buses to enhance passenger experience, get feedback**

Chief Executive Officer (CEO) of Jammu Smart City Ltd. (JSCL) and Commissioner of Jammu Municipal Corporation (JMC), Dr. Devansh Yadav, IAS, conducted an extensive inspection drive across Jammu's e-bus routes today to ensure service quality and gather passenger feedback.

The drive, led by Dr. Devansh Yadav, commenced at 5:00 AM and will continue throughout the day.

Dr. Yadav was accompanied by senior officials from JMC and JSCL, including Senior General Manager Finance Ashish Anand, AEE Civil (Manager Depot) Ravi Salgotra, Manager Enforcement Rakhvinder Singh, and others.

Dr. Yadav and the accompanying officials traveled alongside regular commuters on the e-buses, assessing passengers' daily experience and collecting direct feedback.

He interacted with passengers, aiming to understand their experiences regarding the operational efficiency, cleanliness, and reliability of the e-buses.

Senior officials also inspected the buses' hygiene standards, addressing passenger concerns regarding service quality.

The inspection drive also aimed to address frequent issues raised by passengers, such as inconsistent ticketing practices, fare-related concerns, and overcharging. Dr. Yadav instructed the crew to ensure a smooth and hassle-free experience for passengers during this festive season.

He also directed the crew to adhere to the timetable, ensure that buses stop at designated bus stops, and strictly follow the established routes.

Dr. Yadav highlighted the importance of these interactions, stating, "The primary purpose of today's inspection is to travel alongside the people and directly understand their experiences. We are here to gather feedback on the successful operations that passengers have appreciated, as well as tackle recurrent issues like ticketing problems and overcharging firsthand."



He assured the public of continued improvements, especially in the punctuality and operational standards of the e-buses.

He remarked, “In the coming days, our teams will strive to make e-buses even more efficient, ensuring they reach stops on time and provide an improved public transport experience.”

Dr. Yadav emphasized the commitment to offering an efficient and accessible transportation system, aiming to set a new standard in the city’s evolving public transport network.







30<sup>st</sup> October 2024



## **Commissioner JMC kickstarts garbage collection at Transport Nagar, Jammu**

Commissioner JMC Dr. Devansh Yadav today kick-started the garbage collection at Transport Nagar, Jammu in collaboration with JDA. It was realized that no mechanism of garbage collection at Transport Nagar was in place consequent of which large dumps of garbage were lying alongside the road and in the vacant plots. The adjoining nallas/drains were also filled with waste which in the monsoon season flows down in the nallas/ drains leading to over flooding. The annual Swachha Survekshan 2024 is about to start any time from now, large dump of garbage lying in Transport Nagar causing seepage in the surrounding areas reflect the poor image of sanitation in the city.

Keeping in view the gravity of this issue coordination meetings with VC Jammu Development Authority (JDA) were conducted. Joint Commissioner Health and Sanitation was directed to work out the quantum of waste lying at the site in the first instance through Chief Transport Officer of the JMC . After working out the quantum of the waste modalities were defined with Jammu Development Authority for its collection and transportation. Commissioner directed the Health and Transport Section of JMC to accomplish the task of collecting and transporting garbage to the Kot Bhalwal dumping site in a time bound manner.

The In charge of the two material Recovery Facilities (MRF), viz IPCA - Indian Pollution Control Association (IPCA) – Bhagawati Nagar, and Regional and Urban Development Agency (RUDA) - Bhandurakh shall be informed to assess and collect the recyclable material from the garbage at the earliest. The Health and Sanitation wing of JMC was directed to collect the user charges at the notified rate of JMC from the shopkeepers of this area immediately.

Joint Commissioner JMC (Health & Sanitation) Abdul Star, Health Officer JMC Dr. Vinod Sharma, CTO JMC S. Dharamveer Singh, Dr. Divya Sharma VAS JMC along with the vice president of the transport union and other members accompanied







the commissioner. During this visit, the shopkeepers and transport union of the Transport Nagar wholeheartedly welcomed the decision taken by JMC Commissioner and assured him to render full support in accomplishing this task in a time bound manner and collection of the monthly user charges.







30<sup>st</sup> October 2024