### Jammu Municipal Corporation

### Town Hall, Jammu

### Sub:- JMC has launched new Dynamic Citizen Centric Website and Mobile application

Jammu Municipal Corporation has launched its New Dynamic Citizen Centric Website and Mobile Application inaugurated by Dr. Pawan Kotwal, IAS, Divisional Commissioner, Jammu under Digital India Programme of Govt. of India in presence of Ms. Mandeep Kaur, IAS, Commissioner, Jammu Municipal Corporation alongwith other Officers of Jammu Municipal Corporation. It is Jammu Municipal Corporation's e-governance initiative towards transparent and efficient governance. The Citizens can download the mobile application from Google Play store and can forward their grievances to the concerned quarter by using this mobile application. Some are key features of website and mobile application:-

The general public can register their grievances online through the website/Mobile App. The GPS/GIS based location tracking system will track the location of the complainant and will send him the details of the concerned official alongwith his contact no. for follow up. A push message will also be sent to the next hierarchical level official till the grievance is redressed.

The applicant can file RTI applications online and he will also be replied online through his registered email address. The requisite fee for RTI application shall also be paid by him online through the e-payment mode. There is also provision for online 1<sup>st</sup> appeal of the registered RTI if he is not satisfied with the reply of PIO.

The payment in respect of all the services shall be received through the epayment mode via bank payment gateway. This e-payment facility will also be applicable through the mobile App. Citizens can pay their sanitation charges, building permission fee, rent etc. online through various modes viz. credit/debit card, net banking etc.

Citizens can apply for Trade/Rehri licence, NOC etc. through this website. The requisite payments in this case shall also be received both through the website as well as through the mobile App.

The GIS based location mapping system will facilitate the early identification of the encroachments/un-disposed garbage etc. and the same after getting removed/cleared can be viewed by the senior functionaries from their respective locations. This technology will also help the Engineers in identification of the work sites linked through the Google Maps & Google earth.

<u>"Mobile Application :</u> Through this mobile application citizens can register their grievances online and can attach the photographs of the grievance. The administration at Town Hall can view this grievance through the Google map by using GPS/GIS based location mapping technique. Citizens can also pay their rents, user charges, RTI fee etc. through bank payment gateway online"

The Commissioner, JMC requested to all the general public that they should take benefit of these initiatives as these meant for minimizing the sufferings of the general masses and JMC will also continue to put more efforts for providing better services to the general public at their door steps.





### Jammu Municipal Corporation

### Town Hall, Jammu

# Ms. Mandeep Kaur, IAS, Commissioner, Jammu Municipal Corporation took review meeting of all the sections of JMC.

Ms. Mandeep Kaur, IAS, Commissioner, Jammu Municipal Corporation took detailed review meeting regarding functioning of all the section of JMC. Those who were participated in the meeting include R.S.Jamwal, KAS, Joint Commissioner (A), Joint Commissioner (W), Asstt. Commissioner (Rev), Chief Accounts Officer, Dy. Director Planning, Sr. Town Planner, Executive Engineers (E), (T) & (C), Health Officer, Chief Enforcement Officer, Enforcement Officer, Municipal Veterinary Officer, Chief Transport Officer, Law Officer, Naib Tehsildar (Rev), Asstt. Executive Engineers and other staff members from Corporation.

At the outset of the meeting the Commissioner sought detailed report from all the sections of JMC in respect of the directions passed in the last review meeting and works done. During the course of meeting the Commissioner issued instructions to the sectional heads to adhere to the directions and complete the assigned works.

During the meeting various issued were discussed and Commissioner appreciated that there is a tremendous response due to e-tendering process launched by JMC in transparent manner and Joint Commissioner (W) was instructed that all the works should be completed with stipulated time period. Besides stressed for maintaining the quality of work rendered by Jammu Municipal Corporation and asked the concerned that there should be no use of sub-standard material if any lapse in this regard will be viewed seriously and responsibility shall be fixed on the part the concerned officer/official.

CTO was directed to take efficient measures before the onset of monsoon to overcome the problem being faced by locals during the monsoon season as well as to deploy extra men and machinery to de-silt the nallahs and remove

encroachments adjoining the nallahs, so that people may not suffer due to flooding as they faced it during the last year monsoon season.

The Commissioner has constitute a committee to check the Sewerage & disposal system of Hotels, Banquet Hall, Nursing Homes and Govt. Hospitals. In case they fail to comply the guidelines in respect of proper sewerage disposal action as per Municipal Act shall be taken against them. Commissioner further instructed all the committee members to have vigil on the disposal system and they shall give weekly report.

Later on, Municipal Veterinary Officer was directed to prepare inventory of illegal Diaries running in the City without the prior permission from the competent authority and those who were dealing with pet animals as well as pets kept by owners should be registered with JMC.

The Commissioner, JMC instructed to all the sectional heads i.e. Health & Sanitation, Engineering Wing, Transport Wing, Enforcement Wing & Veterinary wing to work with coordination, so that maximum efficiency can be achieved in Municipal functions.





## JAMMU MUNICIPAL CORPORATION,

### **TOWN HALL, JAMMU**

## JMC SEALES THE PREMISES IN GANDHI NAGAR AND DISMENTAL THE MOBILE TOWERS

On the instruction of Ms. Mandeep Kaur IAS, Commissioner Jammu Municipal Corporation and under the supervision of Sh. R.S Jamwal KAS Joint Commissioner (Adm), the Enforcement Staff led by the Enforcement Officer Jammu Municipal Corporation sealed the premises of Sh. Mahesh Kumar Raina S/o Sh. Bal Krishan Raina at 722-A, Gandhi Nagar, Jammu for erecting the unauthorized construction work without the permission of Jammu Municipal Corporation and by fixing the iron rolling shutter to put structure for commercial use against the land use of the area from residential to commercial one. The action has been taken under section 8 (1) of J&K Control of Building Operation Act, 1988.

Besides this, the Enforcement Staff had also dismantle and removed the mobile towers at Trikuta Nagar Extension and at Rajiv Nagar, Jammu which were erected without permission and requisite genuine documents required for the erection of the Mobile Towers within the jurisdiction of Jammu Municipal Corporation. The materials used in the erection of Mobile Towers were seized from the sites after their removal and was impounded in the Municipal Corporation Yard. The residents of the localities hailed the decisions and appreciated the actions taken by Jammu Municipal Corporation in the aforesaid violations.

The operation has been conducted with the help and co-operation of police force from Gandhi Nagar Police Station and also from District Police Lines Jammu.

The Jammu Municipal Corporation once again appeals to General Public to refrain from making encroachments and unauthorized constructions otherwise action as admissible under rule leading to demolition / sealing will be taken.









# JAMMU MUNICIPAL CORPORATION, TOWN HALL, JAMMU

## **JMC SEALES THE PREMISES IN GANDHI NAGAR**

On the instruction of Ms. Mandeep Kaur IAS, Commissioner Jammu Municipal Corporation and under the supervision of Sh. R.S Jamwal KAS Joint Commissioner (Adm), JMC, the Enforcement Staff led by the Enforcement Officer, Jammu Municipal Corporation sealed the premises of Sh. Davinder Kumar Gupta S/o Late Sh. Sita Ram Gupta at 29 D/C Gandhi Nagar (Partly), Jammu for undertaking the unauthorized construction work of addition and alteration in the building on ground floor and 1<sup>st</sup> floor and also construction of one store room in the rear set back area on ground floor without proper permission of Jammu Municipal Corporation. The said illegal construction seriously effects the planned development of Jammu City and contravenes the zoning regulation. The action has been taken under section 8 (1) of J&K Control of Building Operation Act, 1988.

The Jammu Municipal Corporation appeals to General Public to refrain from making encroachments and unauthorized constructions otherwise action as admissible under rule leading to demolition / sealing will be taken.







# Jammu Municipal Corporation, Town Hall, Jammu

On the directions of Ms Mandeep Kaur, IAS, Commissioner, JMC and Sh. R.S. Jamwal, Joint Commissioner(A), JMC the work of desilting of Nallas takenup by the Chief Transport Officer, JMC. Three months action plan for the desilting of Nallas w.e.f 1<sup>st</sup> Feburary 2016 have been prepared and the desilting work was started from Lundoi Choi Nallha Trikuta Nagar and completed upto Sanjay Nagar area. About 600-700 MT of silt/garbage have been removed from that Nallah on daily basis. The residents of area thanked to the Corporation for taking keen interest in solving this havoc problems.

Joint Commissioner (A), JMC also visited another area where large numbers of labours were engaged for desilting work and directed the Chief Transport officer to desilt the Nallas well before the Moonsoon. He also inspected the progress of mechanical work that was going on by engaging 01 Tracked Excavator, 3 JCBs and 8-10 tippers. He was accompanied by prominent citizens of the area, Chief Transport Officer & Transport Officer, and other field staff of JMC.

Joint Commissioner(A), JMC directed the concerned staff member to deploy men and machinery to the best satisfaction of the peoples and also appeals to all the citizens of Jammu City that don't through plastic/garbage/mulba etc. in the Nallas that create blockage and in case of any problem, they can approach/intimate JMC online for redressal of their grievances.







# Jammu Municipal Corporation, Town Hall, Jammu

#### Development of different locations under Public Private Partnership Program (PPP)

Ms. Mandeep Kaur, IAS, Commissioner, Jammu Municipal Corporation convened a meeting in her office chambers regarding technical proposals for development of sites belonging to Jammu Municipal Corporation on commercial basis. The sites are located at Janipur (Paloura), Sunjwan, Narwal Bala, Satwari (Narwal Pain) Khanpur (Jagti Nagrota), Bandhu Rakh (Deeli) Kot Bhalwal, Prade Sabzi Mandi that has been invited from registered builders and developers

During the meeting commissioner, JMC requested all the registered builders and developers who have participated in the meeting to submit their proposals with regard to development of sites at different locations under Public Private Partnership Program (PPP mode) within a period of one month and all the participating builders and developers agreed with the proposal of the commissioner.

Those who participated in the meeting include R.S. Jamwal, KAS, Joint Commissioner (Adm), Joint Commissioner (W), Sr. Town Planner, Executive Engineers (T) & (C), Naib Tehsildar (Rev), Asstt. Executive Engineers and other registered builders.





# JAMMU MUNICIPAL CORPORATION TOWN HALL, JAMMU

Under instructions from Ms. Mandeep Kaur IAS, Commissioner Municipal Corporation Jammu, the notices have been issued to Managing Director JKPCC Jammu for erecting a building comprising of 06 no's of floors on the back side of Legislative Complex Civil Secretariat, Jammu. It is mandatory under section 4 of J&K Control of Building Operation Act, 1988 to seek permission from the Jammu Municipal Corporation for erecting building within its territorial limits. No building permission has been sought by the JKPCC for erecting the same where the completion and finishing work in progress at present unauthorizedly, the said illegal construction seriously effects the planned development of Jammu City and contravenes the zoning regulations.

# Jammu Municipal Corporation, Town Hall, Jammu

A deputation of Social Organization , Mohalla Welfare Committee and locals of old city under the leadership of Smt. Priya Sethi, former Minister for Education, Information & Culture J&K visited the Municipal Corporation to discuss various issues and demands.

Today on 27.02.2016, a deputation of Social Organization, Mohalla Welfare Committees of old city under the leadership of Smt. Priya Sethi, former Minister for Education, Information & Culture J&K visited the Municipal Corporation to discuss various issues, demands & problems faced by the people with Municipal Commissioner, MS. Mandeep Kaur, IAS & Joint Commissioner (Adm), R.S. Jamwal, KAS in the office chamber of Commissioner.

During the meeting various issues, demands and problems being faced by inhabitants of the old city related to sanitation, ongoing constructions, desilting of lanes/nallahs, proper functioning of street lights and other allied works of old city, Jammu was discussed in detail. Municipal Commissioner gave patient hearing to all the demands and issues which were put forth by the deputation. The Commissioner explained to them that Jammu Municipal Corporation is going to conduct massive sanitation drive in the month of March, 2016 to provide clean environment to the citizens of Jammu city.

Commissioner, JMC assured them that Talat Mehmood Kahan, Chief Transport Officer, JMC has been directed to keep men and machinery ready for clearance of nallahs/drains forthcoming rainy season and have proper vigil on day to day basis

on nallahs which get overflowed and become problem for adjoining inhabitants and pedestrians in rainy season.

Later, the deputation raised the issue of dog menace in the areas of old city, the Joint Commissioner (Adm) informed the deputation that JMC in-coordination with some NGOs and Animal Board under taken various projects to control the dog menace in the Jammu city.

The deputation appreciated the role of Municipal Corporation for taking keen interest to mitigating the problems of public and assured full cooperation in future.





